Abstract

The purpose of this document is to help users install and configure EventTracker Enterprise, and verify the expected functionality of all its components.

EventTracker is a reliable, policy driven solution to monitor and manage critical events generated by Windows (Vista/2008/2003/XP/2K), Solaris BSM, Unix (SYSLOG), SYSLOG-NG and SNMP devices. EventTracker is an enterprise grade solution that provides real-time alerts, secure warehousing, and flexible reporting.
Table of Contents

INTRODUCTION ................................................................................................................................ 4
SYSTEM REQUIREMENTS .................................................................................................................. 5
  HARDWARE REQUIREMENTS [MIN. CONFIGURATION] ................................................................. 5
    32-bit installation ....................................................................................................................... 5
    64-bit installation ....................................................................................................................... 5
  SOFTWARE REQUIREMENTS ......................................................................................................... 5
    Operating Systems .................................................................................................................... 5
    Components ............................................................................................................................. 6
    Web Browsers .......................................................................................................................... 6
PRE-INSTALLATION INSTRUCTIONS ............................................................................................. 7
  CREATING LOCAL USER AND GROUP ACCOUNTS ................................................................. 7
    Summary ................................................................................................................................... 7
    Creating EventTracker User Group ......................................................................................... 8
    Creating User ........................................................................................................................... 12
    Adding User to EventTracker Group ..................................................................................... 15
  O/S W2K & LOCAL USER ACCOUNT ........................................................................................... 21
  CREATING ACTIVE DIRECTORY USER AND GROUP ACCOUNTS ............................................ 26
    Summary ................................................................................................................................... 26
    Creating EventTracker Group ............................................................................................... 27
    Creating User ........................................................................................................................... 32
    Adding User to EventTracker Group ..................................................................................... 38
    Adding User to Local Administrators group ........................................................................... 43
    ADDING CROSS-DOMAIN USERS ............................................................................................. 44
    ADDING CROSS-FOREST USERS ............................................................................................. 45
EVENTTRACKER MANAGER INSTALLATION PROCEDURE ......................................................... 47
  INSTALLATION PROCESS .......................................................................................................... 47
DEPLOYING EVENTTRACKER WINDOWS AGENT ......................................................................... 71
  PRE-INSTALLATION INSTRUCTIONS ........................................................................................ 71
  INSTALLATION METHODS .......................................................................................................... 71
  DEPLOYING EVENTTRACKER WINDOWS AGENT USING SYSTEM MANAGER ...................... 71
    Configuring EventTracker Windows Agent ............................................................................ 80
  DEPLOYING EVENTTRACKER WINDOWS AGENT – Vista ............................................................ 81
    Prerequisites ............................................................................................................................ 82
    Installing / Uninstalling Vista Agent ...................................................................................... 82
  MANUALLY INSTALLING EVENTTRACKER WINDOWS AGENT .................................................. 82
Introduction

EventTracker Enterprise provides a unique combination of capabilities, including:

- Enterprise-wide, Single Console Event Management
- Rapid Integration with Active Directory
- USB Device Monitoring
- Automatic Remediation
- Reporting
- Analytics
- Real-time Alerting
- Enterprise Activity Monitoring
- File Integrity Monitoring
- Virtual Infrastructure Monitoring

This is the good time to familiarize yourself with the various product features as described on the Web site (http://www.prismmicrosys.com/eventTracker.php), or in the brochure of this package. This installation guide is designed as an easy reference, since we recognize the imperative importance of error free and painless installation experience.

**Important:** Prism strongly recommends users thoroughly read “Installing & Customizing Web Server (IIS)” document prior to installing EventTracker 7.1.
System Requirements

For optimal performance, following are the hardware and software requirements to host EventTracker Enterprise.

Hardware Requirements [Min. Configuration]

Minimum hardware required to install and smoothly run EventTracker Enterprise.

32-bit installation

<table>
<thead>
<tr>
<th>CPU</th>
<th>2 GHz, 32-bit (x86) Xeon® Quad Core or equivalent</th>
</tr>
</thead>
<tbody>
<tr>
<td>RAM</td>
<td>3 GB</td>
</tr>
<tr>
<td>HDD</td>
<td>10 GB Free Hard disk space for the application</td>
</tr>
</tbody>
</table>

64-bit installation

<table>
<thead>
<tr>
<th>CPU</th>
<th>2.80 GHz, 64-bit (x64) Xeon® Dual Core or equivalent</th>
</tr>
</thead>
<tbody>
<tr>
<td>RAM</td>
<td>4 GB</td>
</tr>
<tr>
<td>HDD</td>
<td>10 GB Free Hard disk space for the application</td>
</tr>
</tbody>
</table>

Software Requirements

Operating Systems

EventTracker Enterprise can be installed and run on the following operating systems (both 32-bit and 64-bit architecture):


EventTracker Agent for Solaris: Solaris 9, Solaris 10.
Components

- Microsoft .NET Framework 3.5 SP1
- Microsoft SQL Server 2005 Express Edition
- IIS 6.0 and above

Web Browsers

- Internet Explorer 7.0 and above
Pre-installation Instructions

EventTracker Enterprise users are authenticated locally or against the Windows Active Directory.

If you want “Local Account” authentication, then user accounts and group accounts should preexist on the target computer where EventTracker Enterprise is to be installed. So, create user accounts and group accounts on the target computer before you attempt to install EventTracker Enterprise.

If you want “Active Directory” authentication, then user accounts and group accounts should preexist in the Active Directory. So, create user accounts and group accounts in the Active Directory before you attempt to install EventTracker Enterprise.

Creating Local User and Group Accounts

**Note:** To perform this procedure, you must be a member of the Administrators group on the local computer, or you must have been delegated the appropriate authority. If the computer is joined to a domain, members of the Domain Admins group might be able to perform this procedure.

Summary

What is the significance of creating “EventTracker” user group?
To log on to EventTracker Enterprise, the user must be a member of “EventTracker” group.
EventTracker Enterprise user authentication operates locally, that is confined to a particular computer or within Active Directory context.

a. Create a local user group “EventTracker**” on the computer where EventTracker Enterprise is to be installed.

b. Create a local user e.g. ETAdmin**:
Add ETAdmin user to EventTracker group. Members of this group can log on to EventTracker Enterprise.

c. Add ETAdmin user to local Administrators group on the computer where EventTracker Enterprise is to be installed.

** You can name user group and user with any name you prefer and need not necessarily be EventTracker and ETAdmin.
Creating EventTracker User Group

2  Expand the **Local Users and Groups** node.
3  Right-click **Groups** and then select **New Group**.
Type the name of the group in the **Group name** field. For example, you can type “EventTracker” as group name.
5 Click **Create**.
6 Click **Close**.
Creating User

1. Right-click "Users" and then select New User.
2 Type appropriately in the User Name, Full Name, Description, Password, and Confirm Password fields. For example, you can type “ETAdmin” as user name.

3 Select the Password never expires check box.
4 Click **Create**.
5 Click **Close**.
Figure 8

Adding User to EventTracker Group

1. Right-click the newly created user group and then select Properties.
Figure 9
2 Click **Add**.
3 Click **Locations**.

![Figure 11](image1.png)

4 Select the location, typically the name of the computer.

![Figure 12](image2.png)

5 Click **OK**.

![Figure 13](image3.png)
6 Type the user name in the **Enter the object names to select** field.

7 Click **Check Names**.
8 Click OK.
Click **Apply** and then click **OK**.

### O/S W2K & Local User Account

If you are installing EventTracker on Windows 2000 with Local User Account, then do the following:

1. Click **Start** -> **Settings** -> **Control Panel** -> **Administrative Tools** -> **Local Security Policy**.
![Figure 18](image)

2. Expand the **Local Policies** node.

3. Click **User Rights Assignment**.
4 Double-click **Act as part of the operating system** in the right pane.
5 Click **Add**.
6 Select the users "ASPNET" or "NETWORK SERVICE" and the user who logs in while installing EventTracker Enterprise (Example: If you intend to use local account "ETAdmin" credentials, you have to add this user explicitly to Act as part of the operating system. The user should also have local admin privilege on that computer).

7 Click Add.
8 Click **OK**.
9 Click **OK**.

Creating Active Directory User and Group Accounts

**Note:** To perform this procedure, you must be a member of the Account Operators group, Domain Admins group, or the Enterprise Admins group in Active Directory, or you must have been delegated the appropriate authority.

**Summary**

a. Create a user group e.g. EventTracker** ** in the domain where EventTracker Enterprise is to be installed.

b. Create a domain user e.g. ETAdmin** **.
Add ETAdmin user to EventTracker group. Members of this group can log on to EventTracker Enterprise.

c. Add ETAdmin user to local Administrators group on the computer where EventTracker Enterprise is to be installed.

** You can name user group and user with any name you prefer and need not necessarily be EventTracker and ETAdmin.

![Creating EventTracker Group](image)

**Figure 24**

Creating EventTracker Group

Create a **Global Scope Security Group** in the domain where EventTracker Enterprise is to be installed.

2. Right-click the domain name, point to **New** and then select **Group**.
Figure 26
3 Type the name of the group in the Group name field.
4 Select Group scope as Global, if not selected.
5 Select Group type as Security, if not selected.
Click OK.
Creating User

1. Right-click **Users**, point to **New** and then **User**.
Figure 30
2 Type appropriately in the respective fields. For example, you can type "ETAdmin" as user name.
3 Click **Next >**.
4 Type the password in the **Password** and **Confirm Password** fields.
5 Select the **Password Never Expires** check box.
6 Click **Next >**.
7 Click Finish.
Adding User to EventTracker Group

1. Right-click the EventTracker group and then select Properties.
Figure 36
Figure 37

2 Click the **Members** tab.
3 Click **Add**.

![Select Users, Contacts, Computers, or Groups]

*Figure 38*
4 Type the user name in the **Enter the object names to select** field.

![Figure 39](image)

5 Click **Check Names**.

![Figure 40](image)

6 Click **OK**.
7 Click **Apply**.
8 Click **OK**.

**Adding User to Local Administrators group**

1 Add user to the Administrators group on the computer where EventTracker Enterprise is to be installed.
Adding cross-domain users

Consider Domain A and Domain B exist in Forest 1 and EventTracker Enterprise server is a member of Domain A. If a user in Domain B needs to access and administer EventTracker Enterprise, add that user to EventTracker user group in Domain A. Since these two domains exist in the same forest, Windows creates automatic trust relationship between these two domains.
Adding cross-forest users

Consider Domain A and Domain B exist in Forest 1 and Domain C and Domain D exists in Forest 2. EventTracker Enterprise server is a member of Domain A. If a user in Domain C needs to access and administer EventTracker Enterprise, add that user to EventTracker user group in Domain A. Since these two domains exist in different forests, you need to create trust prior to adding users.
Figure 45

**Windows Server 2003 forests:** Create a forest trust. A forest trust lets you create a trust relationship between two separate Active Directory forests.

**Windows Server 2000 forests:** While it's true that you could create trusts between domains in two different Windows 2000 forests, you could not create trusts between different forests. If you wanted trusts to exist between all the domains in two separate forests, you had to create individual trust relationships for each trusting and trusted domain.
EventTracker Manager Installation Procedure


Installation can be initiated by the following methods.

1. Use the CD to execute etwrel71.exe.
2. Launch the downloaded self-extracting, executable program. The installation is geared to be intuitive and friendly. During install you will be asked to provide the path of the digital certificate. Certificate is validated against the latest CRL. Installation proceeds further only if the Certificate found to be valid.


Installation Process

1. Uninstall fully if any previous version of EventTracker exists on the computer.
2. Insert the CD in the CD-ROM, and the installation wizard should start automatically. If it does not, click Start -> Run, and type G:\etwrel7.exe (assuming your CDROM is drive G).

Setup prepares the InstallShield[R] Wizard for installation.
If the mandatory components are found to be installed, InstallShield[R] Wizard displays the EventTracker dialog box.

![EventTracker dialog box]

Figure 46
3 Click **Yes** to continue, had you created local / Active Directory user group and added
users to that group prior to this installation attempt.

(OR)
Click **No** to abort the installation process.
InstallShield[R] Wizard displays the **Welcome** screen.

![Welcome Screen](image)

If the required components are not installed or found to be missing, InstallShield[R] Wizard
displays the EventTracker Prerequisites dialog box with appropriate message.
### EventTracker Prerequisites

Required component(s) are not installed. Please return to this installation after the necessary components are installed.

<table>
<thead>
<tr>
<th>Component</th>
<th>Status</th>
<th>Install Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft .NET v3.5 sp1</td>
<td>Not Installed</td>
<td>Download from <a href="#">here</a> to install. (Choose all default selections in .NET framework install)</td>
</tr>
<tr>
<td>Microsoft SQL Express 2005 sp3</td>
<td>Not Installed</td>
<td>Download from <a href="#">here</a> to install. (Choose all default selections in SQL 2005 install)</td>
</tr>
<tr>
<td>Internet Information Server</td>
<td>Not Installed</td>
<td>Configure from Windows Add/Remove programs. Please read <a href="#">this</a> document to install &amp; configure IIS</td>
</tr>
</tbody>
</table>

**Figure 48** EventTracker Prerequisites

4. Click **Cancel**.

InstallShield[R] Wizard safely exits the installation process.
After installing the mandatory components, start installing EventTracker Enterprise afresh.

6 Click Next>.

InstallShield[R] Wizard displays the License Agreement screen.
Accept the license agreement and then click **Next >**.

InstallShield[R] Wizard prompts you to provide the path of the certificate file.
8 Click the **Browse** button.

InstallShield[R] Wizard displays the **Select File** window.
Go to the appropriate folder and select the file.

Click **Open**.

InstallShield[R] Wizard updates the folder path.
11 Click **Next >**.

InstallShield[R] Wizard displays the **Select Components** screen.
**Figure 54  Select Components**

<table>
<thead>
<tr>
<th>EventTracker Components</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>EventTracker Enterprise</td>
<td>Agent component will also be installed along with the Manager Console. You can also deploy agent to the monitored computers using System Manager after installing the Manager Console.</td>
</tr>
<tr>
<td>EventTracker Windows Agent only</td>
<td>Select this option to install Agent alone on the target computer.</td>
</tr>
<tr>
<td>EventTracker Correlator</td>
<td>Optional component. Installing this component enables you to analyze user activities.</td>
</tr>
<tr>
<td>Change Audit</td>
<td>Optional component. Installing this component enables you to monitor and manage change over the enterprise. Agent component will also be installed along with the Manager Console. You can also deploy agent to the monitored computers using Client Manager after installing the Manager Console.</td>
</tr>
<tr>
<td>TrapTracker</td>
<td>Optional component.</td>
</tr>
<tr>
<td>Component</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>StatusTracker</td>
<td>Installing this component enables you to monitor and manage traps sent by SNMP compliant devices.</td>
</tr>
<tr>
<td>Change Audit Agent only</td>
<td>Select this option to install Agent alone on the target computer.</td>
</tr>
</tbody>
</table>

12 Click **Help** to view setup tips.

![Select Components Tips](image)

**Figure 55**  Select Components Tips

13 Click **Change** to select a different destination folder other than the default one to install EventTracker.

**Example:** If “D:\Prism Microsystems” is selected, then InstallShield[R] Wizard installs EventTracker under “D:\Prism Microsystems\EventTracker”
14 Click **Space** to check the disk space available in the target computer.
Click **Next >**.

InstallShield Wizard displays the **Select EventTracker Console type** screen.
Select EventTracker Console Type

EventTracker Console Types:
- Standard
- Collection Point
- Collection Master

Standard
Best for flat network topologies where all monitored nodes report directly to one (or redundant) EventTracker Console.

Figure 58 Standard Console
Collection Point

Used in hierarchical network topologies where monitored nodes report to a local EventTracker Console which in turn replicates its event log archive to a Collection Master.

*Figure 59  Collection Point Console*
Select a console type, and then click Next>.

If you select the Collection Point option, then InstallShield Wizard displays Site or group name screen.
Figure 61  Manager Site Name

Type an appropriate name for the Collection Point, and then click Next >.

Few naming conventions you have to adhere to while providing the site or group name. InstallShield[R] Wizard displays a pop-up window if you provide site or group name with prohibited characters.

Figure 62

If you select the Change Audit component, InstallShield[R] Wizard displays Choose Store Location screen with the path of the folder to store Change Audit Snapshots.
InstallShield[R] Wizard displays the **Ready to Install the Program** screen.
Select the Install Remedial Action EXEs on this machine check box and then click Install. Remedial Action EXEs are copied in the EventTracker installation folder …\Program Files\Prism Microsystems\EventTracker\RemoteInstaller\Script

Click Install.

InstallShield[R] Wizard installs the selected components.
Figure 65  Installing EventTracker

InstallShield[R] Wizard initializes the configuration settings required for proper operation of EventTracker.

After initializing the necessary configuration settings, InstallShield[R] Wizard displays the Basic configuration dialog box.
Select appropriate options and then click OK.

InstallShield Wizard displays the Alert and Report generation settings window.
**Figure 67**  Alert and Report generation settings

20 Select/enter appropriately in the relevant fields and then click **Add**.

(OR)
Click **Skip** if you do not wish to add those basic settings.

InstallShield[R] Wizard displays the finish screen.
Figure 68

**Import existing event log entries** check box is selected by default, to import event logs into EventTracker.

Firewall blocks the incoming network connection, if getallevt.exe does not exist in the Program and Services Exceptions and displays a notification.

Click **Unblock** for the getallevt.exe to import event logs.

**Add a shortcut to the desktop** check box is selected by default, to add the EventTracker Control Panel to the desktop.

**Add EventTracker diagnostics as a startup program** check box is selected by default to notify problems about EventTracker, if any.

21 Click **Finish** to conclude the installation process.

InstallShield[R] Wizard displays the EventTracker Configuration screen.
22 Type valid user name and password in the **User Name** and **Password** fields respectively.

**Note:** EventTracker services run under this account. By default this user is assigned Administrator role to manage users.

23 Select a **User Authentication** option.

**Local Account:** Authentication is done locally on the computer where EventTracker is being installed. For more information see: Creating Local User and Group Accounts

**Active Directory:** Authentication is done in the Active Directory. For more information see: Creating Active Directory User and Group Accounts

24 Type the EventTracker Group name in the **EventTracker Group** field.
25 Click **OK**.

After successfully validating the user credentials, InstallShield[R] Wizard displays the Configuration message box.
Click **OK**.
Deploying EventTracker Windows Agent

Pre-installation Instructions

- You MUST have Local Admin privileges on the remote systems where you want to remotely install the Agents.
- You can also install Agents with Domain Admin privileges.
- Make sure that the systems that you are selecting to monitor are accessible through the network, have disks that are shared for the Admin, and have disk space up to 5MB that can be used by the Agent.
- If the remote system is accessed through a VPN with a slow line speed, the install may take time and it is recommended that you schedule your activities accordingly.
- To monitor a system that supports SYSLOG messages (e.g. Unix, Linux, Cisco etc), configure that specific system to forward the SYSLOG messages to EventTracker Manager.

Installation Methods

There are 2 methods to deploy EventTracker Agents,

a. Using the System Manager that is installed as part of the EventTracker Manager. From this System Manager, EventTracker Agents can be deployed onto all computers identified as EventTracker Agents.

b. Using the same installation package and manually installing it on all computers identified as EventTracker Agents.

Deploying EventTracker Windows Agent Using System Manager

Installation procedure is identical for Windows Vista/2008/2003/XP/2K systems.

1. Click **Start -> Programs -> Prism Microsystems -> EventTracker -> EventTracker Enterprise**.

   EventTracker displays the Login page.

2. Logon with valid user credentials.
EventTracker displays the Alerts Dashboard.

3. Click the **Admin** drop-down list at the upper-right corner.

4. Click the **Systems** hyperlink.

EventTracker displays the System Manager.

This console displays the list of systems that are members of all trusted domains. It will also indicate the OS Type, System status, Asset Value, and the Port through which the Agent communicates with the EventTracker Receiver.

5. Right-click the system group on the right-pane in which the target systems exist.

EventTracker displays the shortcut menu. From the shortcut menu, choose the **Install agent** option.

![Install Agent Window](image)

**Figure 71**

EventTracker displays the Install Agent window.
Install Agent

<table>
<thead>
<tr>
<th>Name</th>
<th>EventTracker</th>
<th>Change Audit</th>
</tr>
</thead>
<tbody>
<tr>
<td>BALCO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CHARLIE-II</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BLR</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E2XWINCSERVER</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E2XWIN2K3/MH</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E2XWIN3/XM</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Figure 72  Install Agent**

Select the check boxes against EventTracker and Change Audit to deploy EventTracker Windows and Change Audit agents to all managed computers.

(OR)

Select the respective check box against the systems where you want to deploy EventTracker Windows and Change Audit agents.

(OR)

Go to the appropriate page and move the mouse pointer over the target computer. EventTracker displays the drop-down list.

Select the **Install agent** option from the drop-down list.
EventTracker displays the Install Agent window.

**Figure 73**

![Install Agent window](image)

Select system to be monitored.

<table>
<thead>
<tr>
<th>Name</th>
<th>EventTracker</th>
<th>Change Audit</th>
</tr>
</thead>
<tbody>
<tr>
<td>WEBDOC1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Figure 74**

6. Select the **EventTracker** check box to install EventTracker Windows Agent.
Select the **Change Audit** check box to install EventTracker - Change Audit Agent.

After verifying, if the displayed list consists correct computers, click **Next**.

EventTracker displays the option to install Remedial Action scripts.

Remedial Actions are scripts or EXEs that can be launched at either the Agent or Manager side, in response to events.

If this option is enabled, predefined scripts will be placed in the EventTracker\Agent\Script folder at the Manager. These may be installed at the Agent side also, during deployment via the System Manager.

* Figure 75

Select the **Install default Remedial Action EXEs on this system** check box to install remedial action scripts.

EventTracker displays the Caution pop-up window.

* Figure 76  Caution
10 Click **OK** to install remedial action EXEs (OR) **Cancel** to not to install remedial action EXEs.

11 Click **Next** on the Install Agent window.

EventTracker displays the Install Agent window with default Client installation path on the remote computer. You can also modify this installation path.

![Install Agent Window](image)

**Figure 77**  Installation path

12 To install the agent in a different drive apart from the default one, type the installation path in the **Select installation path on the remote machines** field.

13 Select the **Create “Program Menu” shortcuts** check box to create shortcuts.

14 Type valid user credentials.
15 To set a more specific configuration, click **Advanced**.

16 Select the **Default** option to apply Manager side Agent configuration settings (etaconfig.ini).
(OR)

Select the **Custom config** option to select a custom configuration file, if you have one.

![Figure 80](image1)

**Figure 80**  Apply Configuration – Custom Configuration

17. Type the path of the custom configuration file in the **File** field.
18. Click **Install** to proceed with installation or click the **Cancel** button to go back and reselect computers. On clicking the Install button, Agent installation is performed on all selected computers one after the other.

EventTracker displays the pop-up window with appropriate message.

![Figure 81](image2)

**Figure 81**  Installation progress

19. Click **OK**.
20. Click the **System Tools** drop-down list.
21. Click **Status**.

EventTracker displays the System Status window.
Installation Guide

Prism Microsystems, Inc.

Figure 82  Agent Installation Status

22 Select an option from the **Application** drop-down list. Available options are EventTracker & Change Audit.

23 Select an option from the **Status** drop-down list. Available options are All, Success, and Failed.

24 Select an option from the **Sort by** drop-down list. Available options are Date, System, Type, and Status.

Once the installation has been attempted on all the selected computers, EventTracker displays the result of the installations.

Figure 83  Installation Result
25 Click Export to export the System Status into Excel format.  
26 Click Close.  
27 Refresh the System Manager.

Configuring EventTracker Windows Agent

All configurations for Agent are set by default during installation. If you are interested in changing the configuration settings,

1 Click the Admin drop-down list at the upper-right corner.  
2 Click the Windows Agent Config hyperlink.

(OR)  
Double-click EventTracker Agent Configuration on the EventTracker Control Panel.
Figure 85  EventTracker Agent Configuration

Click appropriate tabs and configure the Agent as you wish.

Deploying EventTracker Windows Agent – Vista
Prerequisites

Following are the mandatory settings you ought to do on Vista systems before you deploy Vista Agent.

1. By default, the Startup Type of Remote Registry is manual. Modify the Startup Type as Automatic and Start the service.
2. Enable File and Printer Sharing.
3. Turn on and enable Network Discovery.
4. To configure Vista agent remotely, on Vista system add port no 14506 TCP to Firewall Exceptions.
5. The user must be domain administrator, member of domain admin, or must be added to the local administrator group the Vista system where the agent has to be deployed.

Installing / Uninstalling Vista Agent

Install and uninstall procedure for Vista Agent is identical to the procedures for other Windows Agents. No other additional configuration settings are required.

Manually Installing EventTracker Windows Agent

1. Insert the CD in the CD-ROM, and the installation wizard should start automatically. If it does not, click Start -> Run, and type G:\etwrel71.exe (assuming your CDROM is drive G).

Setup prepares the InstallShield[R] Wizard for installation.

If the mandatory components are found to be installed, InstallShield[R] Wizard displays the EventTracker dialog box.

![EventTracker dialog box](image)

2. Click Yes to continue, had you created local / Active Directory user group and added users to that group prior to this installation attempt.
InstallShield® Wizard displays the **Welcome** screen.

![Welcome Screen](image)

3. Click **Next >**.

InstallShield® Wizard displays the **License Agreement** screen.
Accept the license agreement and then click **Next >**.

InstallShield[R] Wizard prompts you to provide the path of the certificate file.
5 Click the **Browse** button.

InstallShield® Wizard displays the **Select File** window.
6 Go to the appropriate folder and select the certificate file.
7 Click **Open**.

InstallShield[R] Wizard updates the folder path.
8 Click **Next >**.

InstallShield[R] Wizard displays the **Select Components** screen.
9 Click Help to view setup tips.
10 Click Change to select a different destination folder other than the default one to install EventTracker Agent.
11 Click Space to check the disk space available in the target computer.
12 Select the EventTracker Windows Agent only option.
Click **Next >**.

InstallShield® Wizard displays the **Event Destination** screen.
14 Type the name of the computer where EventTracker Manager is installed in the **EventTracker Manager** field.

15 Select the **Change Audit Agent only** option.
Click Next». InstallShield Wizard displays the Event Destination screen.
Type the name of the computer where EventTracker Manager is installed in the **Change Audit Manager** field.

Click **Next>**.

If you select both the Agents, InstallShield Wizard displays the **Event Destination** screen with appropriate options to enter names of EventTracker and Change Audit Managers.
19 Click **Next**.

InstallShield[R] Wizard displays the **Ready to Install the Program** screen.
Figure 98  Ready to Install the Program

20  Select the **Install Remedial Action EXEs on this machine** check box and then click **Install**.

InstallShield\R] Wizard installs the selected component.
InstallShield® Wizard initializes the configuration settings required for proper operation of EventTracker.

After initializing the necessary configuration settings, InstallShield® Wizard displays the Basic configuration dialog box.
21 Select appropriate options and then click OK.
The InstaShield Wizard has successfully installed EventTracker. Click Finish to exit the wizard.

**Figure 101**

1. **Click Finish** to complete the installation process.