

Agent Management Utility

Abstract

This document is to guide you to use the EventTracker Agent Management tool to restart the EventTracker agent service for Non-Reporting systems that are showing in the EventTracker console.

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1. Creating a text file containing a list of non-reporting systems (one system per line).
2. Go to the **EventTracker control panel** and open **Agent Management Tool**.

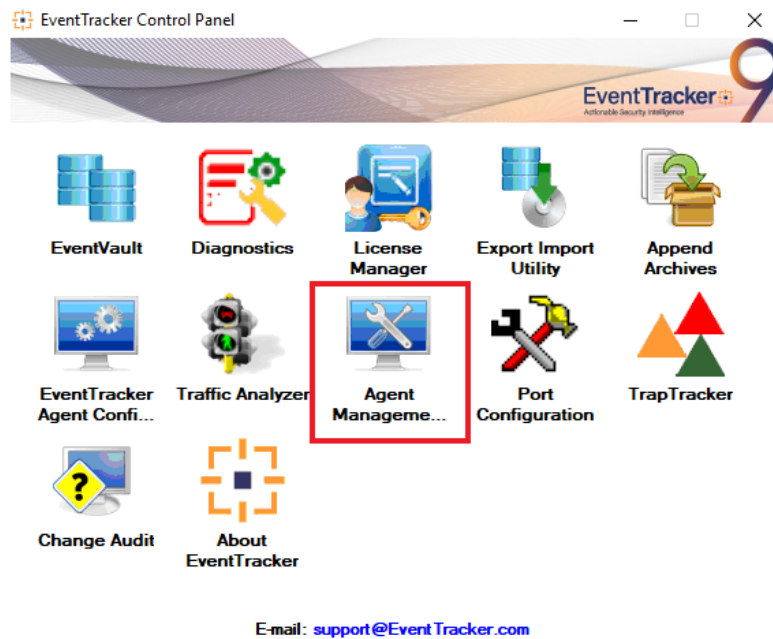


Figure 1

3. Select the **Custom** option and browse to the source file (a text file containing non-reporting systems list).

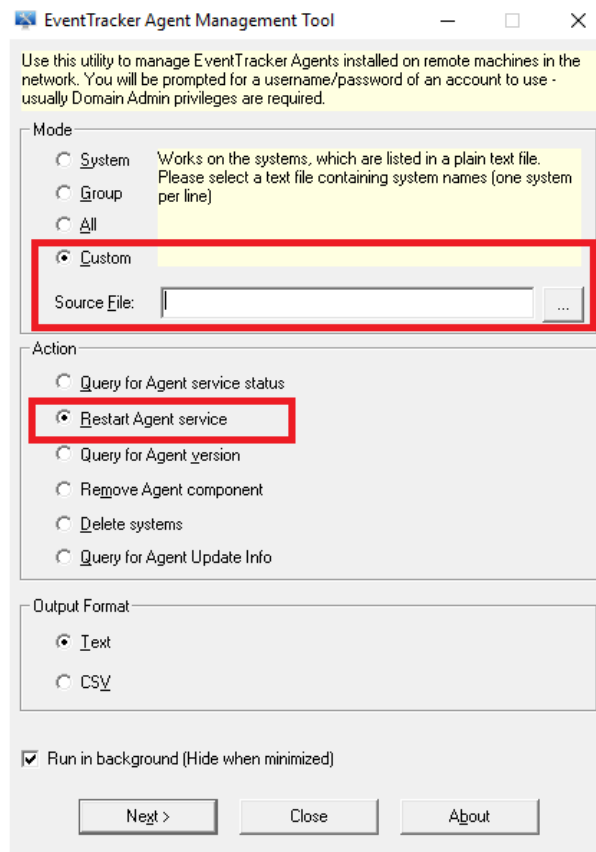


Figure 2

- In the **Action** Pane, select **Restart Agent Service** option and then click on the **Next** button. It will ask for credentials, provide a valid username and password.

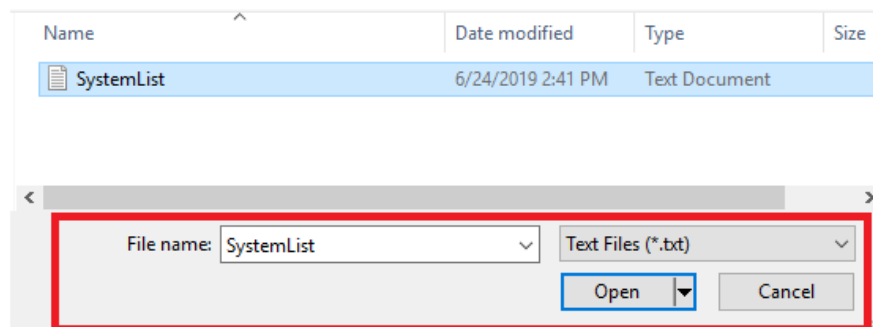


Figure 3

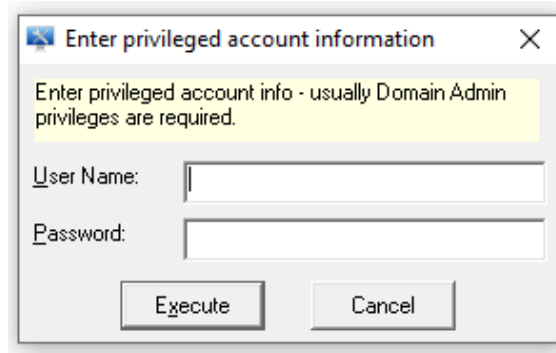


Figure 4

5. The result of the services started successfully will be in a generated text file.

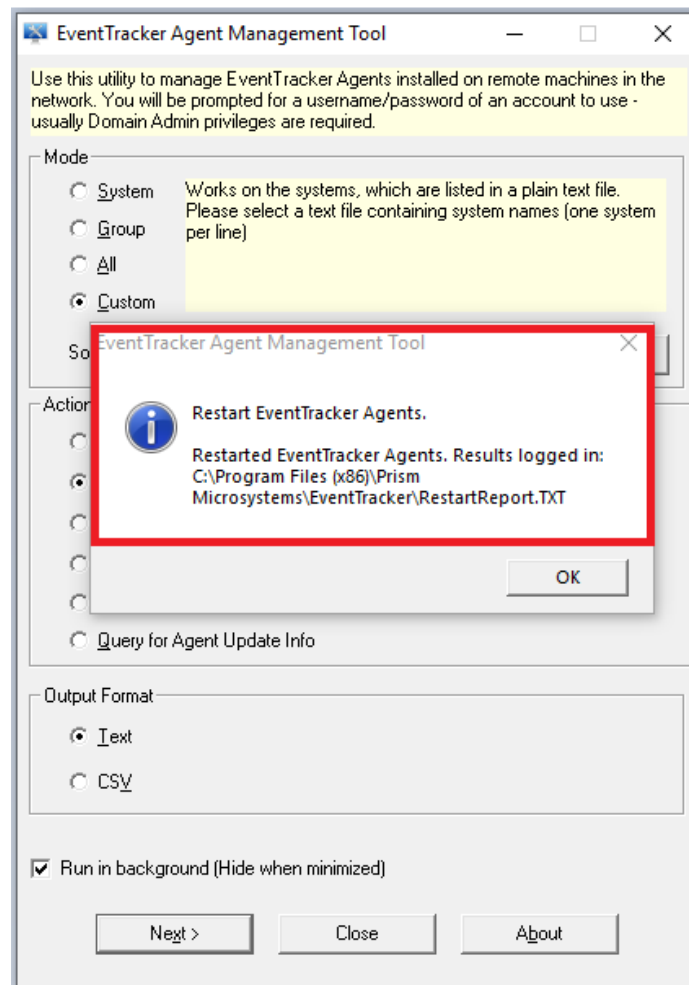


Figure 5